

What is the Client Assistance Program?

The New Jersey Client Assistance Program (CAP) is a federally funded program which advocates for and protects the rights of individuals with disabilities who are seeking or receiving rehabilitation services. CAP assists individuals with disabilities in securing and understanding rehabilitation services from:

- Division of Vocational Rehabilitation Services (DVRS);
- Commission for the Blind and Visually Impaired (CBVI);
- Centers for Independent Living; and
- Other rehabilitation projects and programs.

CAP provides individual legal representation and non-legal individual and systemic advocacy, together with information and referral services, outreach and education. CAP usually works through negotiations but is authorized to pursue legal, administrative and other appropriate remedies.

When Should I Contact CAP?

You should contact CAP when:

- you have been recently disabled and are wondering how to apply for rehabilitation services;
- you are having difficulty finding rehabilitation services and want information about other resources;
- you applied for rehabilitation services and were turned down;
- you are concerned about your relationship with your counselor or staff members;
- you are dissatisfied with the rehabilitation services you are receiving;
- you have questions regarding policies, procedures, services or programs;
- your case has been closed and you want to be reconsidered for rehabilitation services; or
- you are just not sure what to do.

Where is the CAP Program Located?

CAP is an integral part of Disability Rights New Jersey (DRNJ), which is located in Trenton, New Jersey at 210 South Broad Street.

In addition to the CAP Program, DRNJ operates the following programs:

- Protection and Advocacy for Persons with Developmental Disabilities (PADD)
- Protection and Advocacy for Individuals with Mental Illness (PAIMI)
- Protection and Advocacy for Individual Rights (PAIR)
- Protection and Advocacy for Beneficiaries of Social Security (PABSS)
- Protection and Advocacy for Individuals with Traumatic Brain Injury (PATBI)
- Protection and Advocacy for Voter Access (PAVA)
- Protection and Advocacy for Assistive Technology (PAAT)
- The Richard West Assistive Technology Advocacy Center (ATAC)

Disability Rights New Jersey is an Equal Opportunity Employer and provides services to all individuals with disabilities regardless of race, creed, religion, color, national origin, age, marital status, familial status, sex, sexual or affectional orientation, ancestry or disability. Any concerns regarding the agency's compliance with these non-discrimination efforts may be brought to the attention of the Executive Director.

About DRNJ

Disability Rights New Jersey is a private, non-profit, consumer-directed organization that serves as New Jersey's federally funded protection and advocacy system for individuals with disabilities. DRNJ advocates for and protects the rights of persons with disabilities through a broad range of legal and advocacy services.

This brochure is available in Spanish and alternate, accessible formats.

For assistance and information, please call DRNJ's toll-free number:

(800) 922-7233

(New Jersey only)

or

(609) 292-9742

(609) 777-0187 (Fax)

(609) 633-7106 (TTY)

TTY users may also call the NJ Relay at: 711

advocate@drnj.org

www.drnj.org



Disability Rights New Jersey
210 South Broad Street, 3rd Floor
Trenton, New Jersey 08608

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Client Assistance Program

Advocating and Advancing the Human, Civil and Legal Rights of Persons with Disabilities